

## New Aerowave™ Text & Track

Text & Track

### Quick Start Guide

Para Português, acesse [www.gt.honeywell.com](http://www.gt.honeywell.com).

Перейти на русскоязычный сайт [www.gt.honeywell.com](http://www.gt.honeywell.com).

انتقل إلى [www.gt.honeywell.com](http://www.gt.honeywell.com) للغة العربية.



### Out of the Box

The following items are shipped in the box:

- AerowaveText and Track Device
- USB charge cable
- Power adapter with regional plug adapters
- This documentation

*Note: iPhone shown in this document used for illustration. See the User Guide for more information (see Additional User Documentation below).*

### Modes of Operation

- Two devices—Tracker + Phone
- Standalone—Tracker only

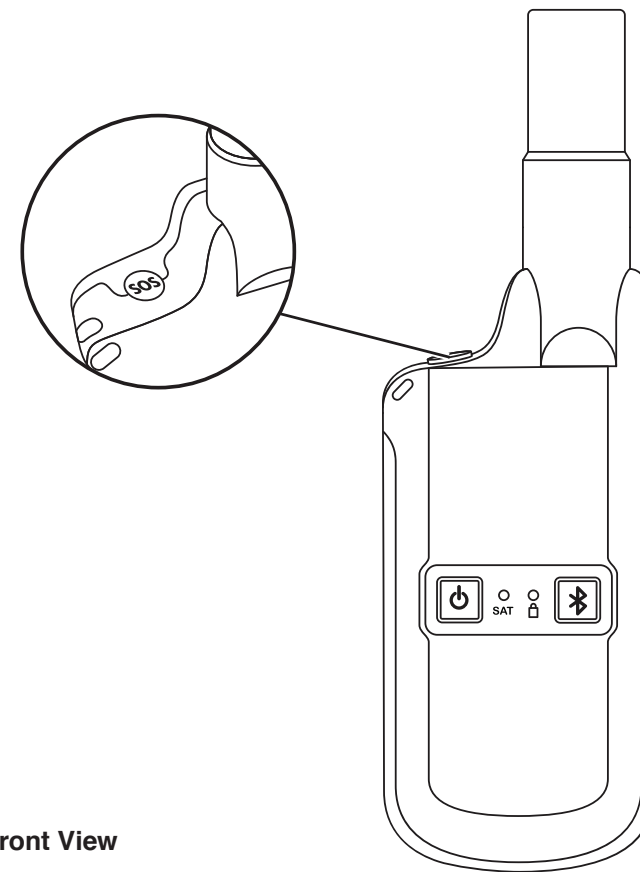
### Tracker Registration

Additional user documentation can be found at [http://www.bendixking.com/texttrack/user\\_guide](http://www.bendixking.com/texttrack/user_guide)

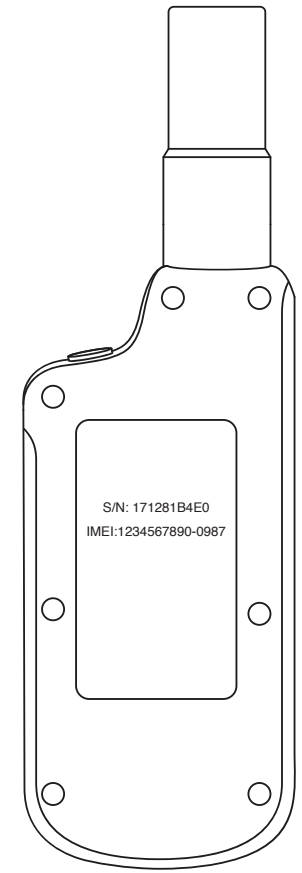
### Text & Track Application

If using the tracker with the iPhone, download the Aerowave Text & Track Application from the Apple® App Store® Google Play®

### Getting to Know the Personal Tracker



Front View



Back View

### Messaging

- See User Manuals for information on how to send messages via the Text and Track app and through Viewpoint.
- Sending and Replying to a Message to/from someone using a Text and Track without the app or Viewpoint.
- Every message sent from the tracker to an email or as a SMS starts with the text "PT###;\*\*\*\*\*" where ### is the Tracker ID, and \*\*\*\*\* is the name that the Phone user puts in their "User Profile" information on the app. This is the same name displayed on ViewPoint. Eg "PT123;Tim"

### SMS:

- You must use the PT### at the start of the message to reply to a SMS from the Text and Track. Hit Reply - add "PT###" to the start of the message and it will be forwarded onto that specified Tracker ID. The character limit is 190.
- The user can send an SMS message to +44 7797 882020 without receiving a message if they know the "PT###" of the intended recipient. (note, if the message comes through with a non +44 number – You must use the number previously given to reply.)

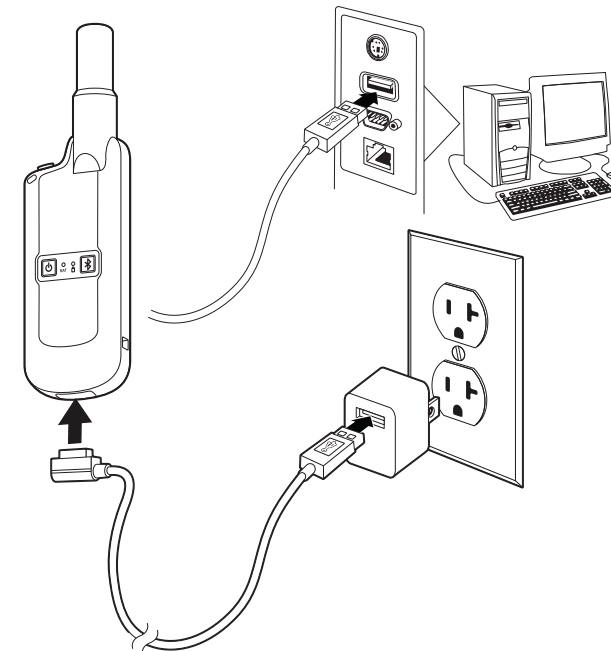
### Email:

- The user can send an Email to PT###@cfn.gt.honeywell.com from their email account. this will be forwarded onto the appropriate Tracker ID. Please do not include the original message. The reply can only be xxx characters including the email address

### Charging

The tracker can be charged using the USB cable connected to a wall adapter, PC, portable USB charger, or car charger.

*Note: If you use the wall adapter with the tracker and the iPhone in the holder, both will charge.*



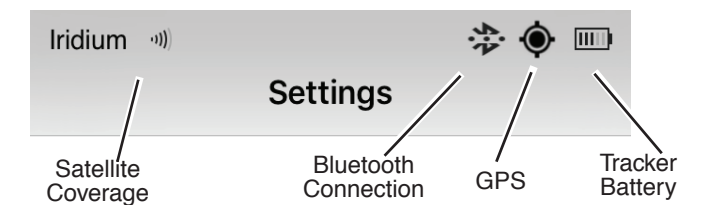
### Status Indicators

Status information is shown in two ways:

- On the Phone in the app
- On the tracker using the LED indicators

#### On the Phone

Status indicators are shown on the Phone when the tracker is connected by Bluetooth to the Phone and you are using the Personal Tracker App.



*Note: The Satellite Coverage indicator shows the last recorded signal strength.*

For more detailed status information, touch **Settings** on the bottom of the screen in the Text & Track Aerowave app and select **Status**.

## On the Tracker

### Network LED

Color	Indication
Green—Flashing	Sending a message and satellite coverage available.
Amber—Flashing	No satellite coverage.
Red—Flashing fast	Alert mode is activated, sending SOS message.
Red—On for 60 seconds	Emergency message successfully sent.
Red—Flashing slowly	System fault.

Blue—Flashing	In Bluetooth pairing mode (2 min).
Blue—On for 3 seconds	Bluetooth paired successfully.
Green (charging)	Tracker is on, battery is fully charged.
Green—On	Tracker is off, battery is fully charged.

## Powering the Tracker



### To turn the tracker on:

- Press and hold the power button for 2 seconds. The Battery LED is green for 2 seconds, then it flashes to show battery status (see the Battery LED table).

### To turn the tracker off:

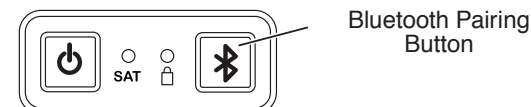
- Press and hold the power button for 2 seconds. The Battery LED is red for 2 seconds. If paired to a phone, you must confirm you want to turn the tracker off in the Aerowave Text & Track app (configurable see the user documentation).

## Bluetooth Connection

**Note:** The tracker should only be paired with the phone through the Text and Track app. Do not pair the tracker via the Bluetooth settings on the phone.

### To establish a Bluetooth connection between the tracker and your Apple device:

- Turn the tracker on (see above).
- Press and hold the Bluetooth button for 2 seconds on the tracker. The tracker is then discoverable for 2 minutes.



- Activate Bluetooth on your iPhone.
- Open the Aerowave Text & Track app. Touch the tracker on the list of available devices (see the label on the tracker for the MAC address). **Settings, Bluetooth.** Select
- Enter PIN code 123456.** The tracker pairs with the Phone. When connected the Bluetooth connection icon shows on the status bar of the Text & Track app.

## Using the Text & Track App

Download the Text&Track app from the App Store.

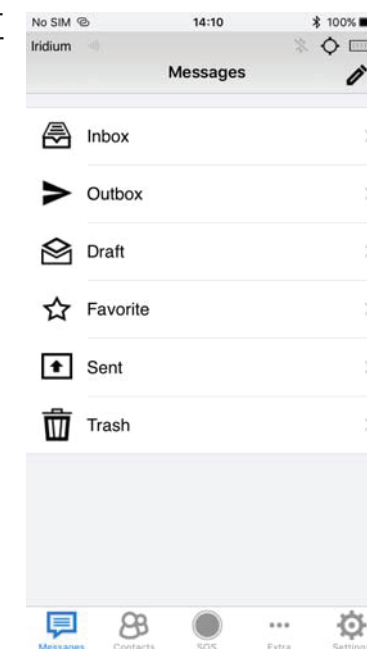
### Sending/Receiving Messages

You can send and receive messages without cell phone coverage using the Text and Track application. Messages can be sent and received from the following:

- ViewPoint (the online tracking system)
- Another tracker

Pre-set message can be configured and stored in **Favorites** so that you can send messages quickly and easily.

For more messaging options (SMS and email), see the *Text & Track User Guide*.



### Contacts

The Text & track app integrates the contacts from your iPhone. To create a new contact, create a contact on the iPhone.

## Sending an SOS Message

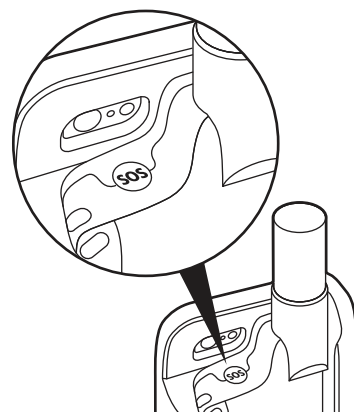


To send an SOS message from the Text and Track app:

- Touch **SOS** at the bottom of the screen.
- Confirm by touching **Send**.

The application indicates that the message has been successfully sent in the message window. You can use the interactive SOS window to send text messages to the monitoring system.

To send an SOS message from the tracker, press and hold the SOS button on the top of the tracker for 2 seconds.



*If connected to the Phone you must confirm this action on the screen of the Phone before the message is sent (configurable - see the user documentation).*

## Settings

The **Settings** menu is used to configure the tracker and how it works with the iPhone. You can also access the **Status** screen for detailed status information.

For more information on configuring your device, see the *Text and Track Personal Tracker User Guide*

*Note: If you are using the tracker in standalone operation, reporting rates and wakeup intervals are configured using the ViewPoint web application or custom application (API).*

### Default Communication Settings

Setting	Default Value	Range
Reporting Interval	10 min.	2 minutes to 24 hours
GPS Acquisition	1X	1X to 128X per interval *
Mailbox Check	1X	1X to 128X per interval *
Reporting Interval (Alert Mode)	2 min.	2 minutes to 24 hours
GPS Acquisition (Alert Mode)	1X	1X to 128X per interval *
Mailbox Check (Alert Mode)	1X	1X to 128X per interval *

*Note: \* Limited to a minimum of 1 minute between acquisitions/checks.*

## Technical Specifications

Specification	
Operating Temperature	-20°C to 55°C (-4°F to 131°F) (Limited to the operating temperature of the phone)
Storage Temperature	-40°C to 60°C (-40°F to 140°F)
Relative Humidity (Tracker only)	95% @ 40°C (104°F) non-condensing
IP Rating	IP66 and IP67
Shock & Vibration	MIL-STD-810G

## Technical Assistance

If you require further assistance:

- Contact Technical Support at [t&tsupport@honeywell.com](mailto:t&tsupport@honeywell.com)
- Call +1 613 565 0436

## Patents

For patent information, refer to [www.hsmpats.com](http://www.hsmpats.com).

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